

# Andrea Cook

**Red Road Consulting** (ABN: 99 080 294 522)  
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## Profile

Practical strategic/social/community planning experience in inter-sectoral regional alliances, local government, private industry and tertiary education sectors. Strong skills in development and coordination of intra- and inter-agency social policy development (with a focus on health and social services planning, crime prevention and community safety planning and international development and community development/planning) and a thorough understanding of participatory planning, partnership development and organisational and community capacity building.

Strategic and analytical abilities coupled with strong interpersonal skills. Imagination and 'big picture' thinking combined with rigorous attention to detail and the ability to support complex policy and program processes with tools that facilitate progress and outcomes.

An active approach to 'best practice' that has been recognised with numerous profession awards. A passion for 'life-learning' and professional development.

## Key Career Achievements

- Lecturing experience at the University of Melbourne (co-lecturing in Masters program in 2006 -- "Plans into Action" and lecturing in Undergraduate program in 2007 -- "Participatory Planning Practice") and CPP trainer experience delivering the "Professional Ethics in Planning" module for the Planning Institute of Australia and Chifley Business School (module details can be found on <http://www.planning.org.au>).
- Co-designed and implemented the (re)Visioning Footscray process which involved over 500 local community members and stakeholders in expressing preferred futures for the "transit city" of Footscray. (report available to download from <http://www.maribyrnong.vic.gov.au>). Recipient of a number of important awards.
- Developed a collaborative *Inner City Entertainment Precinct Taskforce Issues Paper* concerning inner city entertainment area amenity and safety for a Ministerial Taskforce involving Victorian local government and State Government partners.
- Co-authored and illustrated the award-winning *Community Participation in Practice: A Practical Guide* (information about the publication available at <http://www.istp.murdoch.edu.au/>).
- Coordinated the integration of primary health care across Lower Hume, a rural sub-regional area in Victoria. Worked in collaboration with acute health, community health, local government and specialised health services in developing health promotion strategies, better access to services strategies, partnership strategies and service planning protocols (please refer to the project library at <http://www.pcpowerhume.infoxchange.net.au/>).
- Developed a CPTED/community planning model, the "Design In", which trains planners and other professionals in Crime Prevention Through Environmental Design. The model has been tailored to be applied to the active redesign of 'contested space' in a participatory redesign process with professionals, advocates and community.
- Co-coordinated the partnership of four Councils, the Victorian Department of Justice and a consultancy team in the production of *Evaluating Community Safety: A Guide* (the Guide is downloadable from <http://www.justice.vic.gov.au/>) which won a 2000 Community Safety and Crime Prevention Award.
- Established the inaugural Nillumbik Community Planning Think Tank with members of the community committed to community research, training and community planning/development outcomes.
- Lived and worked in Lafia, Nigeria in 2003 and acquired a greater appreciation for and experience of cross-cultural community planning/development issues and program development.

# Career History

**Feb 1998 – Present**                      **Red Road Consulting**                      **Melbourne, Victoria**  
*Director*

- Successful management and operation of a small social planning consulting firm with a broad range of local and State government clients. Significant small business planning, project tendering and accounting and bookkeeping experience.
- Contracted, over ten years, for strategic planning, policy development processes, staff training, community planning events and participatory planning processes with varied stakeholders. Consultancy projects are detailed separately in the following section.

**Jan 2004 – June 2004**                      **Department of Justice (CPV)**                      **Melbourne, Victoria**  
*Inner City Entertainment Precinct Taskforce, Project Officer*

- Responsible for the operation and activities of a cross-jurisdictional Ministerial Taskforce aimed at establishing the Inner City Entertainment Precinct Taskforce (ICEPT) and developing a strategic framework for the management of amenity, safety and security in and around inner city entertainment areas.
- Direct responsibility for the collaborative and integrated production of the ICEPT Issues Paper.
- Developed a case study mapping research project for students at the University of Melbourne (nine postgraduate students are currently conducting base mapping and behavioural mapping overlays for four case study sites within the ICEPT study area).

**Feb 2003 – Dec 2003**                      **Centre for Women, Youth & Community Action**                      **Lafia, Nigeria**  
*Program Support Officer/Canadian University Services Overseas (CUSO) Placement*

- Contracted, by CUSO and the host agency, to support the Centre's activities in reproductive health, youth and women's empowerment projects (training, micro-credit schemes, etc.), HIV/AIDS awareness and civic responsibility and voter education (for the federal and state elections held in April 2003).
- As the sole foreign worker in an existing Nigerian NGO, gained experience in international development philosophy and practice, lived and worked amongst local people for 'local wage' and worked in new models of community and personal development, appropriate to the indigenous communities.

**Apr 2001 – Aug 2002**                      **Lower Hume Primary Care Partnership**                      **Regional Victoria**  
*Coordinator, Primary Care Partnership*

- Established strategic directions for the Lower Hume Health and Community Services Forum and Primary Care Partnership. Collaboratively prepared the 2001/2002 Lower Hume Community Health Plan which detailed service planning and service delivery integration objectives for a group of approximately 20 local and regional service providers (hospitals, community health services, local governments and specialised services such as mental health).
- Developed a community action research team and model which supported the PCP's planning work.
- Responsible for the coordination of a multi-agency senior executive steering group and working parties.
- Management responsibility for a project team of four as well as project management responsibility for a number of large consultancy contracts. Responsibility and accountability for \$500,000 planning budget in 2001/2002.

**May 2000 – Apr 2001**                      **Nillumbik Shire Council**                      **Melbourne, Victoria**  
*Coordinator, Social Planning*

- Established strategic directions for the Council's inaugural social planning unit.
- Liaised with State and Federal government on social policy and programs concerning: social and emergency housing, homelessness, drug and alcohol use and abuse and social indicator development.
- Negotiated key responsibility for: community-based planning, social research and training; health and wellbeing planning (Municipal Public Health Plan and PCPs); community profiling and demography; community safety planning, and; organisational training and development regarding integrated planning and social/community planning.

**Oct 1998 - May 2000**                      **RMIT and Melbourne Universities**                      **Melbourne, Victoria**  
*Lecturer*

- Established the curriculum, taught and evaluated a third year undergraduate course in "Working with Communities".
- Tutored courses to undergraduate students in community planning, urban and regional planning theory and housing diversity.

**Feb 1994 – Jan 1998**                      **City of Darebin**                      **Melbourne, Victoria**  
*Coordinator, Community Safety Planning*

- Dramatically increased the profile of community safety planning (across the state), increasing operations budget and successfully negotiating a repositioning of the program from the leisure services to strategic planning areas.
- Successfully developed a suite of community safety policies and programs which were recognised with three State and Federal awards for best practice.
- Supervised staff, sessional workers and volunteers and actively worked in project teams and intra- and inter-sectoral structures.
- Participated in compulsory competitive tendering, enterprise bargaining and municipal restructure.

*1991-1993 - Returned to Canada*

**June 1990 – Feb 1991**                      **Sarkissian Associates Planners**                      **Melbourne, Victoria**  
*Social Planner*

- Contributed to a dynamic consultancy with clients that included VicRoads, the Urban Land Authority, SA Housing Trust and local Councils.
- Developed and applied skills in relation to post-occupancy evaluation, participatory planning techniques, small business management, business tendering and submission preparation.
- Maintain a strong partnership with Sarkissian Associates Planners to present day as co-consultant and sub-contractor.

**Jun 1990 – Nov 1990**                      **Urban Land Authority (VicUrban)**                      **Melbourne, Victoria**  
*Project Worker*

- Collaborated in the planning and conducting of workshops for the Area Improvement Program in Coolaroo West, a ULA development.
- Assisted in the running of "Smart Block" workshops aimed at encouraging local government planners and builders to maximise solar energy, privacy and open space, on smaller lots, through house orientation.

# Consultancy Projects

January 2009 – present      Footscray CBD Placemaking Context Auditing      Melbourne, Australia

## *Strategic Planning Consultant*

- Responsible for undertaking a policy and programming audit that will scope the policy landscape and the risks/opportunities/pressures that large development plans (Transit Cities funded) will have on behaviours and use and access and perceptions in the public sphere.
- The goal of this work will be to demonstrate, if indicated, the need for socially oriented placemaking activity/consultations to augment the physical placemaking activities planned

December 2008 – present      City of Yarra Smith Street Community Planning      Melbourne, Australia

## *Strategic Planning Consultant*

- Responsible for leading intensive engagement with the Smith Street area community in order to inform decisions about the community needs, aspirations and in order to understand the complex range of views, ideas and possible solutions to issues
- Specifically identify community views and thoughts about a community arts project, a proposed community centre and a local law to ban public drinking. This work will include engagement with the Aboriginal community around their needs and vision for Smith Street in relation to these matters.
- Increase understanding of the complex positions of stakeholders and bring them closer together through dialogue and well designed activities and engagement and help build a positive, active and dynamic community which values all in the community including the Aboriginal heritage of the area and accounts for the multiple uses of public space

September 2007 – present      Planning Institute of Australia      National delivery, Australia

## *Lecturer, Certified Practising Planner Module, "Professional Ethics in Planning"*

- Responsible for planning and delivery of two day continuing professional development module, "Professional Ethics in Planning", accredited as part of the Planning Institute of Australia's CPP program.
- Course content includes philosophy of ethics, history of applied ethics in the field of planning and current ethical debates, research, code/legislation development and new directions in the field.
- Responsible for lecture development and delivery, administration and assessment.

August – September 2008      Neighbourhood Justice Centre      Melbourne, Australia

## *Lead Facilitator*

- Process facilitation for two CPAG advisory group meetings for the Neighbourhood Justice Centre, focusing on revising Terms of Reference and revisiting strategic roles, goals and activities for the group.

June 2007 – May 2008      Department of Justice      Melbourne, Australia

## *Lead Facilitator*

- Lead facilitation in a range of large and targeted stakeholder consultations to establish a framework for restorative justice in Victoria
- The project has involved an intimate Advisory Committee "mini-workshop", two capacity building facilitator/recorder training session for DoJ staff, two targeted stakeholder workshops for approximately 60 senior stakeholders (to "participatorily edit" the pilot project proposal before its submission to the Minister and Attorney General for endorsement and to stage a "visioning" for the broader restorative justice framework. Targeted consultations and a reporting back Workshop will conclude the program.

April – May 2008      Department of Justice      Melbourne, Australia

## *Lead Facilitator*

- Lead facilitation in a large stakeholder consultation to establish a framework for crisis response for victims of sexual assault in Victoria
- The project has involved preparatory meetings with key stakeholder groups (e.g. CASA staff, forensic medical staff, police, Department of Justice) to capacity build prior to the strategic workshop and one large stakeholder workshop for approximately 60 senior stakeholders to scope the strategic elements of a crisis management framework.

**February 2008**                      **Royal Victorian Eye and Ear Hospital**                      **Melbourne, Australia**  
**Lead Facilitator**

- Responsible for planning and delivery of a Community Advisory Committee strategic planning day to set new Committee directions and review the hospital's Community Participation Plan.

**July 2007 – Dec 2007**                      **University of Melbourne**                      **Melbourne, Australia**  
**Lecturer, Undergraduate -Participatory Planning Practice**

- Responsible for planning and delivery of a semester long core subject in the Bachelor of Planning & Development course at the University of Melbourne -- "Participatory Planning Practice" (subject # 705-313).
- Course content includes formalised and informal modes of participatory planning practice (from creative methods of community inclusion in planning processes through to the formalised environments of arbitration/mediation/negotiation) using lecture, case study, hypotheticals and interactive exercise formats.
- Responsible for curriculum planning, lecture development and delivery, administration and assessment.

**June – October 2007**                      **City of Casey/DVC**                      **Melbourne, Australia**  
**Strategic Planning Consultant**

- Community consultation and capacity building support for the establishment of project foundations for the Hampton Park Community Renewal activity jointly funded by Council and the Department of Victorian Communities.
- The project has involved targeted consultations, a large public SpeakOut, the coordination of a small community research team and associated consultation and reporting activities. The planning of the final project component, a Design In to negotiate the action plan, is underway.

**September 2007**                      **Australian Conservation Foundation**                      **Melbourne, Australia**  
**Lead Facilitator**

- Lead facilitation in a large "Sustainability Framework" Search Conference for the Werribee plains region of Victoria. The Search Conference brought together approximately 60 senior stakeholders from industry, government and community to negotiate creative and challenging sustainability targets for the region.

**March – September 2007**                      **Latrobe City Council**                      **Moe, Australia**  
**Sub-consultant to TRACT Consultants**

- Community Consultation Advisor on the Moe Activity Centre (Transit Cities) project being managed by TRACT Consultants/Latrobe City
- The project has involved a large Search Conference stakeholder workshop and planning is underway for one large community SpeakOut.

**March – September 2007**                      **City of Port Phillip**                      **Melbourne, Australia**  
**Lead Facilitator and Strategic Planning Consultant**

- Lead Facilitator for the Fitzroy Street Taskforce, a collaborative partnership interested in mediating complex issues associated with public space behaviour, place making and community connection in Fitzroy Street St Kilda, City of Port Phillip
- The project involved intensive facilitation support for the innagural three Taskforce meetings (April, May and July 2007, approximately 30-45 participants each meeting) as well as support in hand-over of facilitation roles to Council and other interested Taskforce members.
- The project also involved a street-based consultation of drinkers, homeless people, visitors/tourists, residents and traders on Saturday 7 July on Fitzroy Street. A large "gypsy tent" was erected on the street and storytelling fire, food, community mapping, video interviews and other interactive exercises were designed to access the views of a wide range of users of the street in describing the area and dreaming an ideal/preferred future.

**January 2007 – May 2007**                      **City of Monash**                      **Melbourne, Australia**  
**Lead Facilitator**

- Lead facilitation in a range of community consultation activities providing input into the redevelopment options for the Oakleigh community swimming pool.
- The project involved targeted stakeholder workshop and three large community SpeakOuts. In total, approximately 900 Oakleigh people (including children and young people) were consulted on the redevelopment options.

- March 2007 – April 2007**      **VicUrban**      **Melbourne, Australia**  
**Strategic Planning Consultant**
- Community consultation and capacity building advice to VicUrban for the Revitalising Central Dandenong project (the largest urban renewal project in Victoria).
  - Advice concerned appropriate consultation and engagement strategies for a range of stakeholders and affected parties
  - The project involved targeted workshopping with key Council and VicUrban staff, editing of the project's consultation strategy and development of consultation tools and supports.
- August 2006 – May 2007**      **Melton Shire Council**      **Melbourne, Australia**  
**Strategic Planning Consultant**
- Community consultation and capacity building support for the review of Melton Shire Council's Small Townships Strategy, including staff induction workshop processes and four SpeakOuts in the small township communities of Exford, Diggers Rest, Rockbank and Toolern Vale, Victoria.
  - The consultations all led to the development of four localised community plans.
- April 2007**      **City of Port Phillip**      **Melbourne, Australia**  
**Lead Facilitator**
- Community consultation facilitator for a large stakeholder workshop regarding the final action planning for the Council's review of their Municipal Public Health Plan.
- March 2007**      **City of Port Phillip**      **Melbourne, Australia**  
**Lead Facilitator**
- Community consultation facilitator for a large stakeholder workshop regarding the Council's review and action planning for their redrafted Housing Strategy
- August 2006 – May 2007**      **Cardinia Shire Council**      **Melbourne, Australia**  
**Strategic Planning Consultant**
- Community consultation and capacity building support for the review of the Emerald District Strategy for Cardinia Shire Council.
  - The project involved targeted consultations, a large public SpeakOut, the coordination of a small community research team and associated consultation and reporting activities.
- June 2006 – Oct 2006**      **City of Whittlesea**      **Melbourne, Australia**  
**Strategic Planning Consultant**
- Community and capacity building support for a series of six City of Whittlesea Mayoral Community Forums, held at various locations and with specific interest groups in the municipality.
  - The Forums were part of an emerging annual process for Mayoral-community consultation and information and will support a wide range of Council planning activity.
- June 2006 – Jan 2007**      **City of Port Phillip**      **Melbourne, Australia**  
**Strategic Planning Consultant**
- Engaged to undertake a review of the 1999-2005 Municipal Public Health Plan (MPHP) and contribute to the redevelopment of the Plan, 2007-2011 using high quality community engagement activities and processes.
  - Lead facilitation for a range of consultation components, including a stakeholder Search Conference and a Community Research training and peer consultation program.
- July 2006**      **University of Melbourne**      **Melbourne, Australia**  
**Lecturer, Masters 'Intensive' - Plans into Action (with Sarkissian Associates Planners)**
- Responsible for planning and delivery of a one-week intensive core subject in the Masters of Urban Planning course at the University of Melbourne -- "Plans into Action" (subject # 705-648).
  - Discussed aspects of ensuring planning success through project management, negotiation, analytical and evaluative planning tasks using lecture, case study, hypotheticals and interactive exercise formats.
  - Responsible for curriculum planning, lecture development and delivery, administration and assessment.

- Sept 2005 – May 2006**      **City of Maribyrnong**      **Melbourne, Australia**  
**Strategic Planning Consultant (co-consultant with Sarkissian Associates Planners and ASR Research)**
- Responsible for the Maribyrnong City Council Braybrook Community (Vision) Plan development. Principle consultant and team leader for a range of consultative techniques including a 'Design In', a 'SpeakOut' and a series of targeted cross-cultural consultations.
  - Responsible for further professional development and training of staff and locally based community facilitators and recorders.
- May 2005 – Jan 2006**      **City of Melbourne**      **Melbourne, Australia**  
**Strategic Planning Consultant**
- Responsible for the collaborative policy design of a 24-Hour City/Night Life Policy focusing on legislative, behavioural and planning/design aspects of the late night economy in the City.
  - Sole consultant and team leader for a range of consultative techniques including a stakeholder search conference, targeted consultations and participatory policy design/editing.
- Aug 2005 – Oct 2005**      **City of Port Phillip**      **Melbourne, Australia**  
**Strategic Planning Consultant**
- Responsible for the collaborative development of a remodeled 'Design In' and for collaborative development of a conference paper to be delivered to the Local Government Just Communities Conference in late October 2005.
- March 2005 – Oct 2005**      **City of Maribyrnong**      **Melbourne, Australia**  
**Strategic Planning Consultant**
- Responsible for the Maribyrnong City Council 2005 MSS Review consultations required as part of the statutory requirements for review. Principle consultant and team leader for a range of consultative techniques including a stakeholder search conference and community-based workshops
  - Responsible for further professional development and training of staff and locally based community facilitators and recorders
- Aug 2004 – Jan 2005**      **City of Maribyrnong/DSE/VicUrban**      **Melbourne, Australia**  
**Strategic Planning Consultant (co-consultant with Sarkissian Associates Planners)**
- Responsible for the (re)Visioning Footscray consultations required as part of the Victorian Transit City project. Principle consultant and team leader for a range of consultative techniques including a stakeholder search conference, targeted consultations and a community-wide Speak Out
- Aug 2004 – Jan 2005**      **City of Yarra**      **Melbourne, Australia**  
**Locum Community Planner**
- Responsible for the development of the Yarra Municipal Public Health Plan 2004-2008
  - Involvement in the designing of the 2005 annual planning process, the 2030 "revisioning" consultation strategy and the coordination of Municipal Strategic Statement and Municipal Public Health Planning consultations
- April 2001, 2002 and 2004**      **RMIT University**      **Melbourne, Australia**  
**Guest Lecturer**
- Annual series of workshop sessions with work placement students (undergraduate urban planning students) on planning ethics in practice – mediating personal, professional and organisational ethics and acquiring and applying ethical reasoning in the workplace.
- Nov 2002 – Dec 2002**      **Crime Prevention Victoria**      **Melbourne, Victoria**  
**Strategic Planning Consultant**
- Development of the evaluation framework for the pilot community safety programs in Robinvale Victoria (in coordination with the more general project development and staff capacity building described below).
- Sept 2002 – Dec 2002**      **Whittlesea and Hume Councils**      **Melbourne, Victoria**  
**Strategic Planning Consultant**
- Development of the framework for the pilot community safety programs in two urban fringe Councils.
  - Team leader for running a Growing Up in Cities (UNESCO) research project with a range of young people in the two municipalities. Responsible for project management of a consultant team of four

- Provided training to staff on CPTED principles

**July 2002 – Sept 2002**                      **Urban and Regional Land Corporation**                      **Melbourne, Australia**  
**Strategic Planning Consultant (sub-contract to Sarkissian Associates Planners)**

- Development of social health and wellbeing indicators for the Dandenong Saleyards redevelopment site – with a specific focus on crime prevention and community safety advice for the site’s development as residential housing

**Aug 2001 – Dec 2002**                      **City of Port Phillip**                      **Melbourne, Australia**  
**Strategic Planning Consultant**

- Facilitation of intensive community “Design In” (Talbot Reserve pilot – August to September 2001 – and Duncan Reserve project – April to December 2002) of contested open space involving conflicts between residents, sex workers and drug users. Mediated shared redesign principles amongst stakeholders.
- Worked with professionals and community members to improve the understanding of Crime Prevention Through Environmental Design (CPTED) principles in practice.
- The success of the pilot “Design In” at Talbot Reserve prompted a regular “Design In” process at the Council with plans for regular annual budget commitments to Design Ins for contested public space management/redesign.

**Nov 2000 – Mar 2001**                      **City of Casey**                      **Melbourne, Australia**  
**Strategic Planning Consultant (sub-contract to Sarkissian Associates Planners)**

- Co-responsibility for workshop design and participatory processes in the Harkaway Strategic Plan development (a 20 year plan for all land use and development in an urban fringe area of Melbourne).

**Prior to 2001**                      **Various clients**                      **Australia**  
**Strategic Planning**

- Responsible for a range of strategic planning and policy tasks for a range of clients:
  - Feb-Dec 1998 -- Developed the City of Darebin’s Safer Cities and Shires submission to the Victorian Department of Justice. Submission accepted by the Victorian Department of Justice in May 1998, granting the City of Darebin funds for a program development phase (6 months).
  - Sept 1998 -- Developed and delivered City of Darebin’s community events for the second annual Community Safety Week including the “Reclaim the Creeks” events and local safety audits.
  - Oct 1998-Jul1999 -- Project manager with the City of Boroondara for the development and coordination their inaugural community safety policy and program. Responsible for a range of research projects, the establishment of a multi-agency senior executive steering group and the collaborative development and implementation of the Boroondara Community Safety Plan. Responsible for the coordination of other policy and research including best practice evaluation of community safety programs (*Evaluating Community Safety: A Guide*) and project communications.
  - Feb 2000 -- Co-presenter in a community workshop aimed at “demystifying” CPTED principles for local community activists for the Queensland Department of Health.
  - Nov 1999-Jun 2000 -- Co-authored 2 Discussion Papers on Community Safety and CPTED as relevant to the City of Brisbane and participated in a two-day Think Tank (February 17-18, 2000) in the development of Brisbane’s draft Community Safety Plan.
  - Nov 1999-Jun 2000 -- Responsible for the community safety and crime prevention elements of the City of Moreland’s Community Safety Plan
  - Apr-Sep 2000 -- Responsible for delivery of a series of professional and community development workshops concerning community safety and CPTED for the City of Casey. Awarded a Victorian Community Safety Award in 2000.

**Illustrator**

- Responsible for the integrated illustration of a number of planning policy documents for a range of clients:
  - the ACT “Community Safety Principles” regarding design for safety.
  - the Department of Administrative Services, Overseas Property Group’s planning and design of diplomatic properties.
  - the Urban Land Authority’s guidelines manual “Children’s Impact Assessment: Site Planning and Design of the Public Realm for Children”.

# Professional Awards

## *(re)Visioning Footscray (Consultant - project formed a part of the larger Footscray Principal Activity Centre and Transit City project awarded)*

- 2006 International Association for Public Participation Special Commendation, International Project of the Year Award.
- 2005 Planning Institute of Australia (PIA) National Urban Design (Plans and Ideas) Award for Planning Excellence.
- 2005 Planning Institute of Australia (PIA) (Victoria) Awards for Excellence in Planning: Planning Minister's Award for Melbourne 2030 Implementation.

## *City of Port Phillip "Design In" Process (Consultant Trainer/Facilitator)*

- 2003 Planning Institute of Australia (PIA) (Victoria) Awards for Excellence in Planning: Cert. of Merit.

## *City of Casey Design In (Consultant Trainer/Facilitator)*

- 2000 Victorian Community Safety and Crime Prevention Award.

## *"Evaluating Community Safety: A Practical Guide" (Project Manager)*

- 2000 Victorian Community Safety and Crime Prevention Award.

## *"Community Participation in Practice: The Practical Guide" (Co-Author and Illustrator)*

- 1998 Royal Australian Planning Institute (RAPI) (National) Awards for Excellence in Planning: Cert. of Merit.
- 1997 RAPI (WA) Awards for Excellence in Planning: Special Commendation.

## *Northcote Community Garden Project (Project Manager)*

- 1997 VicSafe Planning, Environment and Community Safety Award.

## *Community Participation in Practice: Resource Kit (Co-Author and Illustrator)*

- 1996 RAPI (National) Awards for Excellence in Planning: Certificate of Merit.
- 1995 RAPI (WA) Awards for Excellence in Planning: Award for Excellence.
- 1995 RAPI (Victoria) Awards for Excellence in Planning: Honourable Mention.

## *Darebin Safer Communities Project – Best Practice Model (Project Manager)*

- 1995 Victorian Community Safety and Violence Prevention Award.

## *City of Darebin Safer Communities "Enterainment" Project (Project Manager)*

- 1994 Australian Violence Prevention Award: Certificate of Merit.

## *City of Salisbury Town Centre Redevelopment "Speak Out" Consultation (Consultant Trainer/Facilitator)*

- 1994 Royal Australian Institute of Architects (SA) Certificate of Merit.
- 1994 RAPI (SA) Awards for Excellence in Planning: Special Commendation.
- 1993 RAPI (SA) Colonel Light Award.

# Qualifications

1997 - present

University of Melbourne

Melbourne, Victoria

*Ph.D. Candidate, School of Architecture, Building and Planning*

(withdrawn)

- Thesis titled "Planning Ethics in Practice" with senior supervision by Dr Leonie Sandercock.
- Partially published (see below).
- Recipient of a three-year Australian Postgraduate Award for research.

1987 - 1993

University of Waterloo

Waterloo, Canada

*Bachelor of Environmental Studies (Honours Urban and Regional Planning)*

- Graduated Dean's Honour List (top five students).
- Undergraduate thesis published by the University as a Working Paper.

# Publications and Conference Papers

- Sarkissian, Wendy and Wiwik Bunjamin-Mau with Andrea Cook, Kelvin Walsh and Steph Vajda (publication pending 2009). *SpeakOut: The Step-by-Step Guide to SpeakOuts and Community Workshops*. London, UK: Earthscan Publications.
- Cook, Andrea and Mandy Press (2006). *"Designing contested ground: The 'Design In' as a participatory method for dealing with public space conflict"*. Montréal, Canada: Conference paper delivered to the International Association of Public Participation *Décision Montréal Conference*.
- Walsh, Kelvin, Andrea Cook and Wendy Sarkissian (2006). *"From street to spreadsheet: (re)visioning Footscray - a multicultural Australian community"*. Montréal, Canada: Conference paper delivered to the International Association of Public Participation *Décision Montréal Conference*.
- Cook, Andrea, Mandy Press and Cris Ellard (2006). *"The 'Design In' as a participatory method for dealing with public space conflict"*. Melbourne: Conference paper delivered to the Centre for Public Policy's *Governments and Communities in Partnership Conference*.
- Cook, Andrea, Mandy Press, Robyn Szechtman, Helen Jennings and Mikael Smith (2005). *"Seeing like the community: exploring creative ways of engaging the community"*. Melbourne: Conference paper delivered to the Local Government Community Services Association of Australia national *Just Communities Conference*.
- Cook, Andrea and Wendy Sarkissian (2005). *"SpeakOut: Refinement of a Model over 15 Years"*. Brisbane: Conference paper delivered to the United Nations/Government of Queensland *International Conference on Engaging Communities*.
- Cook, Andrea and Wendy Sarkissian (2000). *"Who Cares: Australian Planners and Ethics"* in Preston, Noel and Patrick Bishop (eds.) *Local Government, Public Enterprise and Ethics*. Annadale NSW: Federation Press.
- Cook, Andrea (1999). *"Planning Ethics in Practice"*. Canberra: Conference paper to the annual *Association of Professional and Applied Ethics Conference*.
- Cook, Andrea and David Williamson. (1999). *"The Northcote Community Gardens: An Integrated Community Safety Approach"*. In *Vantage*, Issue 14, March 1999.
- Cook, Andrea and David Williamson. (1998). *"The Northcote Community Gardens: An Integrated Approach to Design for Safety"*. Melbourne: Conference paper on behalf of the City of Darebin to the *Australian Institute of Criminology/Victorian Community Council Against Violence Safer Communities: Strategic Directions in Urban Planning Conference*.
- Cook, Andrea and Jan Ryan. (1997). *"Do We Want - Or Need - Local Crime Prevention Strategies?"*. Fremantle: Conference paper delivered to *Crime And the Politics of Fear (6th Biannual Conference of the Australian Crime Prevention Council)*.
- Sarkissian, Wendy, Andrea Cook and Kelvin Walsh. (1997). *Community Participation in Practice: A Practical Guide*. Murdoch: Murdoch University (Institute for Science and Technology Policy).
- Cook, Andrea and Phil Harbutt. (1996) *"Community Safety: Pedestrians at Risk"*. Melbourne: Conference paper delivered to *SafeComm 6 (6th International Conference of World Health Organisation - Accident Prevention)*.
- Cook, Andrea. (1995) *"The Role of Local Government in Community Safety"*. Adelaide: Conference paper delivered to *Crime Prevention Beyond 2000 (5th Biannual Conference of the Australian Crime Prevention Council)*.
- Walsh, Kelvin with Andrea Cook. (1994). *"The Beginnings of Something: The Timbarra 'Welcome Home' Workshops"*. Chapter 6 in Sarkissian, Wendy and Kelvin Walsh (eds.) *Community Participation in Practice: Casebook*. Perth: Murdoch University (Institute for Science and Technology Policy).
- Cook, Andrea. (1993). *Training Women Planners: The Role of Gender in the Education of Planners*. Waterloo: University of Waterloo. Working Paper Series Number 33.

## *Professional Affiliations*

Planning Institute of Australia *Certified Practicing Planner*, 2006 to present

Corporate member of the Planning Institute of Australia, 2004 to present

Corporate member of Project for Public Spaces(PPS) & Placemaking Masterclass training, 2008 to present

Member of the International Association of Public Participation (IAP2), 2005 to present

Provisional Member of the Canadian Institute of Planners (affiliated with the Royal Australian Planning Institute), 1993 to 1999.

## *Referees*

Available on request